



Long-acting Antipsychotic Injectables

Long-acting antipsychotic injectables (LAIs) have demonstrated a capacity to stabilize patients with Severe and Persistent Mental Illness (SPMI), yet the process to obtain LAIs can be confusing. By understanding how to order LAIs and access patients' health plan pharmacy benefits, providers can increase safety and contribute towards patients' long-term health goals.

If you are an inpatient or outpatient provider, the information on this flier will guide you through the steps to take to obtain LAIs for your patients timely, cost-effectively, and hassle-free.

Together is the way forward.



NEW DIRECTIONS®

Process Overview

Outpatient providers prescribe and order LAIs through the preferred specialty pharmacy vendor, either Caremark or Prime Therapeutics. The specialty pharmacy contacts the health plan to verify benefits, then contacts the patient to obtain consent and relay financial responsibility. The pharmacy can then coordinate the shipping details with the provider's office. The provider administers the LAI at the patient's outpatient appointment.

- LAIs are generally covered without authorization and without exclusion.
- LAIs are considered provider-administered only.
 - They cannot be filled at a retail pharmacy. (commercial members)
- These specialty pharmacies are contracted to ship only to an outpatient provider's office.
 - They will not ship to a facility.
 - Inpatient or outpatient providers can order a LAI and coordinate shipping to a different outpatient provider for administration.
- Outpatient providers can also "Buy-and-Bill" if they elect not to order through the contracted specialty pharmacy.

What you need to know

INPATIENT FACILITIES

- It is recommended that you confirm the patient's benefits prior to prescribing a LAI. Contact the health plan customer service line and request medical benefits for injections administered in an outpatient provider's office.
- If you want to give a LAI to a patient while they are in your facility, you will need to stock the medication because LAIs can be shipped only to an outpatient provider's office
- Timely aftercare is imperative for patients taking LAIs. Not all outpatient prescribers are able to administer LAIs in their office. Please coordinate with the outpatient prescriber so he or she can see your patient and order the medication.

OUTPATIENT PROVIDERS

- Please allow adequate time to order medication so that it can be shipped and delivered prior to the appointment. Consult with the specialty pharmacy to determine shipping time.
- Depending upon your office policy, consider scheduling patients shortly after discharge so that patients who have started a new LAI receive timely aftercare.
- The specialty pharmacy will contact your office to coordinate shipment.

Be Proactive

Coordinate care in time for your patient's next LAI shot. For questions related to coordinating a long-acting injectable medication for your patient, contact your New Directions Care Transitions specialist or our 24/7 line at 866-287-9569 and ask to speak with a case manager. For questions about prescriptions, contact the appropriate specialty pharmacy.

SPECIALTY PHARMACY CONTACT INFORMATION

Caremark: 866-278-5108
Prime Specialty: 877-627-6337

Common LAIs

- Prolixin Decanoate
(Fluphenazine Decanoate) – J2680 [older]
- Haldol Decanoate
(Haloperidol Decanoate) – J1631 [older]
- Zyprexa Relprevv
(Olanzapine Extended Release Injectable Suspension) – J2358
- Invega Sustenna
(Paliperidone Palmitate)(monthly) – J2426
- Invega Trinza
(Paliperidone Palmitate)(every 3 months) – J2426
- Risperdal Consta
(Risperidone microspheres) – J2794
- Abilify Maintena
(Aripiprazole) – J0401
- Aristada
(Aripiprazole lauroxil) – J3490

Process for successful LAI order and administration

1. Health care professional sees member and determines LAI is appropriate for member
2. Outpatient provider submits prescription to specialty pharmacy via fax or ecribe
3. Specialty pharmacy contacts health plan for Medical Pharmacy Benefits to verify that medication is covered
4. Specialty pharmacy calls member to obtain consent for shipping and collect member payment for medication
5. Specialty pharmacy contacts outpatient provider's office to coordinate shipping
6. Medication is shipped to outpatient provider's office
7. Outpatient provider's office receives medication and stores until member's appointment
8. During member's appointment, outpatient provider administers medication, bills administration CPT code and collects appropriate payment from member for office visit and administration code